



OPHTHALMOLOGY

Board Certified
American Board of
Ophthalmology

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We are sending this letter to you as part of Ophthalmic Associates' commitment to patient privacy. We take patient privacy very seriously, and it is important to us that you are made fully aware of a potential privacy issue. In addition, to our organization's effort to reduce or eliminate potential harm, we are notifying affected individuals in as timely a manner as possible so you may take swift action if necessary.

On February 18, 2019, it was discovered that our server was hacked. We have learned that your personal health information, in the form of letters sent to your physician/lawyers/or insurance companies (as applicable) may have been compromised, and we cannot rule out unauthorized access. The information included your name and the treatment we provided. Social Security numbers, addresses and dates of birth were not included.

We are aware of how important your personal information is to you. We recommend taking the following steps to protect yourself from potential harm:

1. Register a fraud alert with the three credit bureaus listed below:
 - Experian: (888) 397-3742; www.experian.com
 - TransUnion: (800) 680-7289; www.transunion.com; Fraud Victim Assistance Division, P.O. Box 2000 Chester, PA 19016
 - Equifax: (800) 525-6285;
www.Equifax.com/CreditReportAssistance
2. Monitor account statements, Explanation of Benefits (EOBs), etc.
3. Visit this FTC website for information on obtaining free yearly credit reports and monitor reports closely:
https://www.consumer.ftc.gov/articles/0155-free-credit-reports?utm_source=takeaction

We understand that this may pose an inconvenience to you. We sincerely apologize and regret that this situation has occurred. Ophthalmic Associates is committed to providing quality care, including protecting your personal information, and we want to assure you that we have investigated this incident, addressed the issues involved and strengthened the security of our systems and processes. We will continue to maintain our improved policies and procedures in order to prevent future breaches. If you have any questions, please contact us at 814-536-5343.

Sincerely,

Signature of Privacy Officer

Date

Deborah L. Boyer Director of Medical Services

Printed Named and Title